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Joint Commission Update H&P Documentation

Situation

- Joint Commission conducted a triennial survey of UVA Medical Center in May of 2024.
- During the survey, a conditional level deficiency was identified relative to History and Physical documentation.
- Timely completion of a comprehensive History and Physical is both a Joint Commission standard and UVA Policy. A missing or incomplete History and Physical **IMPEDES THE SAFE DELIVERY OF CARE** to our patients.
- If the deficiency is not addressed with a 100% compliance, the organization risks **DENIAL OF ACCREDITATION**
- Joint Commission will return in the next few weeks to repeat a survey with a focus on History and Physical documentation.

History and Physical Documentation

- A History and Physical must be documented:
 - Within 24 hours of admission
 - Within 30-days of a procedure requiring moderate, deep or general anesthesia (applies to both inpatients and outpatients)
 - In a **HISTORY AND PHYSICAL EPIC NOTE TYPE** (a **PROGRESS EPIC NOTE TYPE** is not acceptable)

- An Interval History and Physical must be documented:
 - For any patient whereby the initial/admission History and Physical is more than 24 hours old

*Note that many UVA Departments write their H&Ps into Progress Notes – this is no longer acceptable practice.

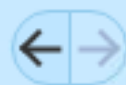


Chart Review Care Eve...



Rooming



Notes



Plan



Notes - 6/3/2024 visit with Kirsten Greene, MD for FOLLOW UP VISIT...

3+



Progress Notes

H and P Notes

Progress Notes



Rectangular Snip

+ Create Note in NoteWriter

+ Create Note

KGFURALP 1

KGGENERIC 2

Notes Activity

KGTRUSBX 3

KGCYSTO 4

active surveillance 5

luts 6

Edit in NoteWriter

Edit

Delete

Tag

Copy

Leila Shepard, Scribe

Progress Notes



Creation Time: 06/02/24 1541

Scribe

Sign when Signing Visit

Expand All Collapse All

Telemedicine Video Visit

Telemedicine VISIT VERBAL CONSENT - We will be doing this telemedicine visit today over the internet. While we have taken care to protect this visit, it is possible some of the information we exchange will be vulnerable to access by outside parties. Please give me a good phone number to reach you if we get disconnected. We recommend you find a quiet, private space for your visit today so that you have privacy. By providing this consent you

History and Physical Documentation

- All of the following elements are required per Medical Center Policy in every **INITIAL CLINIC/ADMISSION H&P** (not the Interval H&P):
 - Chief complaint
 - Relevant PMHx
 - HPI
 - Relevant SHx
 - Allergies
 - Current medications
 - ROS
 - Appropriate PE
 - Conclusion/assessment
 - Plan of treatment
 - Vital signs (if not documented in flowsheet)

History and Physical Documentation

- The following element is required per Medical Center Policy in every INTERVAL H&P :
 - An updated examination of the patient, including any changes in the patient's condition



Immediate Next Steps:

- Starting June 7th, 2024

- BPA alert for **PROCEDURAL AREA** LIPs and RNs that triggers if there is not an **INITIAL CLINIC/ADMISSION H&P AND INTERVAL H&P** (if more than 24 hours since INITIAL/ADMISSION H&P was documented) in the chart
- BPA alert for LIPs in **INPATIENT AREAS**, that alerts if there is not an Admission H&P on file at 12 hours, then Q6 hours until H&P is documented
- Addition of a sidebar report for RN documentation in Epic that displays last 30 days of H&Ps
- Data reports developed to identify deficiencies

Anesthesiology and nursing team members have been empowered to stop or delay procedures if H&P notes are not complete. **They are not responsible for H&P completion.**

Procedural BPA

 **PATIENT REQUIRES H&P DOCUMENTATION FOR SEDATION/ANESTHESIA** 

Sponsored by Patient Care Committee

3050405269

v1 06/24

WHO: For any surgery or procedure that requires sedation or anesthesia, the patient will require either:


- an H&P on file within the last 30 days with an Interval H&P for this encounter.

OR

- a new H&P documented.


ACTION: LIP: Click the link below to **Go to Notes** and write/update the appropriate H&P for this patient.
RN: Please notify the LIP that an H&P note or update is needed.

[Go to Notes](#)

 Acknowledge Reason _____

Acknowledged

Will notify LIP

 **Accept**

Next steps within 2 to 3 weeks

- Systems solutions will be developed to ensure required History and Physical elements are documented for every patient.
- Additional updates forthcoming.