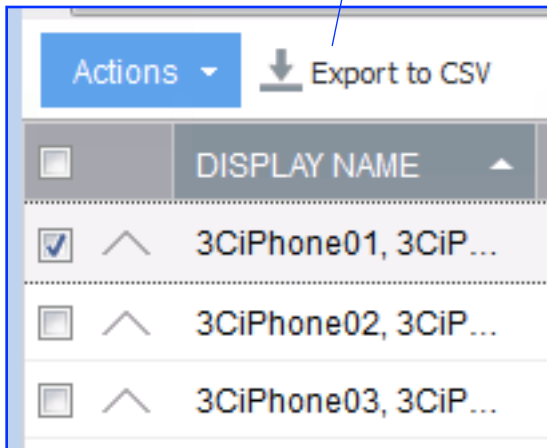


# Managing Devices in the MobileIron Console

Login to the console with your HealthSystem user ID and password. This page is only available internally on the hospital network. Connect to: <http://j.mp/HSMIconsole>

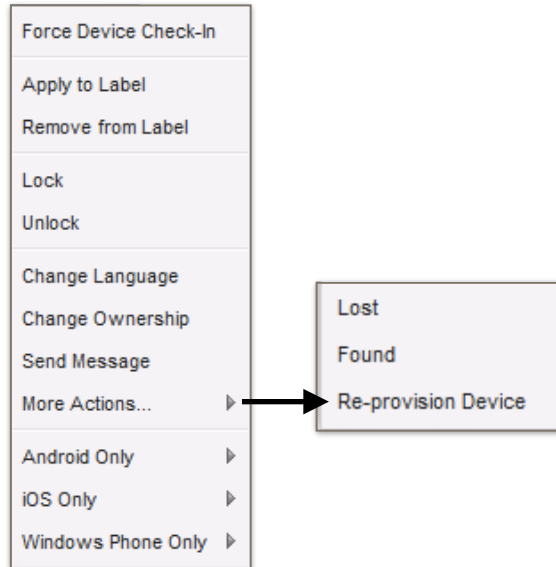
This is the main window in the Admin Console. The default view is 50 devices per screen. The display can be modified from 50 to 200 on the bottom left side of the window. This is also where you skip to the next page.

Actions	Export to CSV	Labels	All-Smartphones	Search by User or Device	?							
DISPLAY NAME	CURRENT PHONE N...	MODEL	MANUFACTU...	PLATFORM ...	HOME COUNTR...	STAT...	REGISTRATIO...	LAST CHE...	OWN...	OPERATOR	LANG...	
<input type="checkbox"/>	3CiPhone01, 3CiP...	4344851534	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	2 m 4 s	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone02, 3CiP...	4344850828	iPhone 4	Apple	iOS 7.0	United States	Active	2013-10-25	2 h 56 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone03, 3CiP...	4344853287	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	1 m 10 s	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone04, 3CiP...	4344851059	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	10 m 17 s	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone05, 3CiP...	4344853769	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	2 h 39 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone06, 3CiP...	4344853508	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	31 m 46 s	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone07, 3CiP...	4344857786	iPhone 4	Apple	iOS 7.1	United States	Active	2013-12-17	3 h 17 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone08, 3CiP...	4344851804	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	2 h 52 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3CiPhone09, 3CiP...	4344859863	iPhone 4	Apple	iOS 7.1	United States	Active	2013-11-11	3 h 43 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone01, 3EiPh...	4344853886	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	3 h 21 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone02, 3EiPh...	4344850775	iPhone 4	Apple	iOS 7.0	United States	Active	2013-10-25	264 d 2h	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone03, 3EiPh...	4344853026	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	15 h 55 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone04, 3EiPh...	4344853740	iPhone 4	Apple	iOS 7.0	United States	Active	2013-10-25	261 d 2h	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone05, 3EiPh...	4344851912	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	3 h 18 m	Com...	Virginia PCS	English
<input type="checkbox"/>	3EiPhone06, 3EiPh...	4344850715	iPhone 4	Apple	iOS 7.0	United States	Active	2013-10-25	1 h 6 m	Com...	Virginia PCS	English



Use the Search Field to quickly find a device by name, user ID or even phone number.

To manage a device place a check mark in one or several devices then click **Actions**. The options shown below will be available.



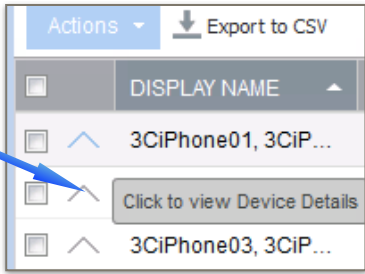
The majority of these options won't be used but are still displayed. Usable features detailed below.

**Force Device Check In** will simply send a command to the device asking it to connect to MobileIron.

**Unlock** will remove the passcode from the device and prompt the owner to add another one.

**Send Message** will push a notification to the device. Multiple devices can be selected when using this feature.

**Re-provision Device** will send a command to the phone prompting the owner to allow MobileIron to re-add all of its items, policies and properties.




Tapping the little up Arrow next to a device will reveal the device details as seen below. The Policies and Configurations tab will be most useful.

Actions Export to CSV Labels All-Smartphones Se

DISPLAY NAME	CURRENT PHONE NUM...	MODEL	MANUFACTURER	PLATFORM NAME	HOME COUNTRY N...	STATUS	REGISTRATION D...	LAST CHEC...
3CiPhone01, 3CiPhon...	4344651534	iPhone 4	Apple	iOS 7.1	United States	Active	2013-10-25	2 m 4 s

[View Logs for Device](#)

**3CiPhone01, 3CiPhone01 \*HS**  
3CiPhone01@hscmail.mcc.virginia.edu



**iPhone 4**  
**iOS 7.1**  
5 GB available storage (of 7 GB)

Status **Active**  
Last Check-in **2 m 4 s ago**  
Registered On **2013-10-25**  
Operator **Virginia PCS**  
Country Name **United States**  
Device Space **GenericNurseiPhone**

**DEVICE DETAILS** | POLICIES | LABEL MEMBERSHIP | IOS | APPS | CONFIGURATIONS | COMMENTS

Name	Value
APNS Capable	true
APNS Token	8557b3a8f8afdb62e61b1b87fe8c037f6db141453c22cce7d4dc41b9d66db4fe
Background Status	1
Battery Level	100
Bluetooth MAC	689c70d727cc
Build Version	11D257
Carrier Settings Version	16.0
Cellular Technology	CDMA
Client Build Date	2013-08-29 1:02:10 PM
Client Last Check-in	218 d 0h ago
Client Name	com.mobileiron.phoneatwork
Client Version	5.7.4
Creation Date	2013-10-25 2:21:33 PM