

# ***Terms and Conditions***

## **Cancellation Policy**

### **Course Cancellations**

Programs may be cancelled in the event of insufficient registration or for other reasons. In that event, full refunds will be issued to participants who have paid a registration fee. If a program is cancelled because of weather conditions, a recorded message will be available (434-924-1765) the morning of the course. Please review the cancellation policy on the registration form for additional information.

### **Medical Center Employees**

The Medical Center has paid for employees to attend this class. Individuals who cancel within ten working days of the date indicated on the registration form will be asked to pay the course registration fee. Substitutions may be permitted up to 5 business days prior to the course. No substitutions will be made after that time.

### **Disclaimer**

Upon successful completion of an ACLS, BLS, or PALS Course, participants will receive a provider card. This card indicates that the individual has met the requirements established by the American Heart Association for course completion.

### **Accreditation**

The University of Virginia School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The University of Virginia School of Medicine designates these continuing medical education activities on an hour for hour basis for category 1 credit towards the American Medical Association's Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the educational activity.

The University of Virginia School of Medicine awards 0.1 CEU per contact hour to each non-physician participant who successfully completes this educational activity. The CEU (Continuing Education Unit) is a nationally recognized unit of measure for continuing education and training activities that meet specific educational planning requirements. The University of Virginia School of Medicine maintains a permanent record of participants who have been awarded CEUs.

### **Special Needs**

The 1990 American Disabilities Act requires that all individuals, regardless of their disabilities, have equal access. The Life Support Learning Center is pleased to assist participants with special needs. Written requests should be sent to the Life Support Learning Center at least 14 working days before the course.

***I Agree with Terms & Conditions***