Engagement Survey Results
Frequently Asked Questions

How do I access the Press Ganey Portal for my work unit’s Engagement Survey results?
At this time, you should have received an email directly from Press Ganey that included a personalized link and instructions for logging into the portal. If you did not receive this email with your login credentials, contact Press Ganey’s Client Support Desk by emailing hdesk@pressganey.com or calling 1-800-849-2292 (Option 1).

Why does my Engagement Dashboard show no results?
Please note that if your work unit (WU) had less than five respondents, you will not receive individual survey results due to confidentiality restrictions. In this case, your team’s results will be included in your next-level WU leader’s report.

How was my reporting structure developed?
The mapping and reporting structure is based on the information pulled from PeopleSoft at the end of April 2017.

Who was invited to participate in the survey?
Medical Center team members hired after the cutoff date of 2/28/17 were not invited to participate in this year’s survey. All other Medical Center team members were given access to complete the survey.

How do I receive access to view the results of a work unit that reports to me but does not show up in my reporting structure?
If you need additional access to work unit results for a team that reports to you, please contact HROD@virginia.edu.

How do my Engagement Survey results from Gallup compare to my Engagement Survey results from Press Ganey?
As Press Ganey’s survey varies drastically from Gallup’s Q12 survey, we are unable to provide a comparison from last year’s results to this year’s results. Instead, this year’s survey results will be used to establish an organizational baseline that can be utilized for future comparisons.